

AMC Extension Master

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Introduction

Introduction

Overview

This Screen used to Extended the AMC for the period of time and also it is used to capture the data of the requester.

Business Case

In service providing companies have a standard process to extend the AMC periods on some criteria.

Tab

Tab

AMC Extension Master

The screenshot displays the 'AMC Extension Master' form in a web application. The form is organized into two main sections: 'Data requested' and 'Action'.
Data requested section:
- Client: Konnect Demo
- Organization: * (dropdown)
- Name: Level 1
- Description: (empty text field)
- Active:
- ExtensionPeriod: Days
- Value: 0.0
- User/Contact: Vijayakumar S
- Role: (empty text field)
Action section:
- Request Type: Sales Lead
- Status: (empty text field)
- Due type: Overdue
- Priority: Medium
- Confidentiality: Internal
- Entry Confidentiality: Internal

Critical Fields:

- 1) Name - It is used to mention the AMC Extension name. The name of an entity (record) is used as an default search option in addition to the search key. The name is up to 60 characters in length.
- 2) Extension Period - It is used to select the Extension period.(Ex : Days,Month)
- 3) Value - It is used to mention the Extension period value.

Critical & onetime setup fields:

- 1) Organization Field - This Field is used to select the organization which you are going to process the document.

Non-Critical Fields:

- 1) User/contact : It is used to mention the User name. The User identifies a unique user in the system. This could be an internal user or a business partner contact.
 - 2) Request Type : It is used to select the request type, Request Types are used for processing and categorizing requests. Options are Account Inquiry, Warranty Issue, etc.
 - 3) Due Type : Used to select the due type. The Due Type indicates if this request is Due, Overdue or Scheduled. (Ex : Due, Overdue, Scheduled)
 - 4) Confidentiality : Used to select the Confidentiality like Internal, Partner Confidential, Public Information.
 - 5) Role : It is used to select the role, The Role determines security and access a user who has this Role will have in the System. (Refer Role Master)
 - 6) Status : It is used to select the status. (Refer Status Master)
 - 7) Priority : The Priority indicates the importance of this request. (High, Low, Medium, Minor, Urgent)
 - 8) Entry Confidentiality : Used to select the Confidentiality like Internal, Partner Confidential, Public Information.
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Zoom conditions:

- 1) We can zoom and find the AMC Transaction by using this master .
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Customization:

Validations

Validation

Save

1. It is used to save the records after the mandatory fields are filled.

Delete

1. It is used to delete the records before the transactions are done.