

AMC service request

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Introduction

Overview

This process is used to raise the AMC service request based on the schedule mention in the master data.

Business cases

The companies which provided service to their customer will set a periodic service schedule.

Process Execution

Process execution

The screenshot displays the 'Service Request Process' form within the KONECT ERP application. The form is titled 'Service Request Process' and contains the following elements:

- Days due:** A text input field with a blue border and a calendar icon on the right.
- Document Type:** A dropdown menu with a red border and a downward arrow on the right.
- Run as Job:** A checkbox labeled 'Run as Job'.
- Saved Parameters:** A section at the bottom left with a dropdown menu and two icons (a document and a trash can).
- Buttons:** 'OK' and 'Cancel' buttons at the bottom right.

The top of the application window shows the 'KONECT ERP' logo, a search bar with 'AMC' entered, and user information: 'Venkatesh.E@Sandbox.Manufacturing.DiscreteKonekt.Demo.Instance.Admin'. Navigation links for 'Feedback', 'Profile', 'Preference', 'Change Role', and 'Log Out' are also visible.

Selection field

- 1) Document type - User can select the document type
- 2) Days due - User can mention the due days in this field

Action

- 1) while the user execute the start parameter button - AMC service request will be raised