

# AMC

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# Introduction

AMC (Annual Maintenance Contract) is used as a agreement between the company and the customer for providing a additional service other than the standard warranty coverage.

## Business Case

In the most of service providing companies provide AMC service to their customer, like coverage of spare part and service in some case only service will be covered in AMC.

# Tabs

Tabs

# AMC

The screenshot shows the Konynect ERP interface for the AMC (Annual Maintenance Contract) form. The top navigation bar includes the Konynect ERP logo, a search bar, and user information: Venkatesh E@Sandbox.Manufacturing Discrete/Konynect Demo Instance Admin. The main form is titled 'AMC' and contains the following fields:

- Client:** Sandbox
- Organization:** Manufacturing Discrete
- Name:** (empty text field)
- Business Partner:** (empty text field)
- AMC Type:** Bronze - Free Service (dropdown menu)
- Partner Location:** (empty text field)
- Description:** (empty text field)
- Price List:** Purchase Price List (dropdown menu)
- Amount:** 1,000.00 (text field with currency icon)
- Number of Visits in Period:** 2 (text field with calendar icon)
- Currency:** INR (dropdown menu)
- Date From:** 01/06/2022 (calendar icon)
- Date To:** 31/05/2023 (calendar icon)
- Payment Term:** 30 Days (dropdown menu)
- AMC Extension Level:** (empty text field)
- Ext\_EndDate:** (empty text field)
- Paid:** ☐ (checkbox)
- Invoiced:** ☐ (checkbox)
- CopyFGParts:** (button)

## Critical Fields:

1. client - It's defines the client name
2. Organization- It's defines the organization the data is created.

## Critical & one-time setup fields:

1. AMC Type - Its a user defined field utilized as per the business needs.
2. Payment terms - user can mention the payment term here.
3. No of visit per period - User can set the no of visit is allowed in AMC here.
4. Amount - User can mention the cost for the AMC here.

## Non-Critical Fields:

Name - User can mention the unique name for their identification

Zoom conditions:

NA

Customization:

Tabs

# AMC product

The screenshot shows a web application interface for the 'AMC' (Asset Management Console) product. At the top, there are tabs: 'Home (34)', 'Order Batch Process', and 'AMC'. Below the tabs is a toolbar with various icons for file operations and navigation. The main content area is titled 'AMC > Products' and contains a form with the following fields:

- Client:** A text input field with the value 'Sandbox'.
- Organization:** A text input field with the value 'Manufacturing Discrete'.
- AMC:** A text input field with the value '-1'.
- Product:** A dropdown menu with a downward arrow.
- Warranty Status:** A text input field with the value 'Out of Warranty'.
- Attribute Set Instance:** A dropdown menu with a downward arrow.

On the left side of the form, there is a vertical sidebar with a list of items: 'Inserted', '4', '12', and '101'.

## Critical Fields:

product: user have to mention the product in this field.

Attribute set instance: User have to set the serial no of the product in this field.

## Critical & one-time setup fields:

NA

## Non-Critical Fields:

NA

## Zoom conditions:

NA

Customization:

# Validation

## Save

If the wants to save the changes in any record, they can save the details by clicking on the save Icon

## Delete

If the user wants to delete the record, they can delete the details by clicking on the delete Icon