

# AMC

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# Introduction

AMC (Annual Maintenance Contract) is used as an agreement between the company and the customer for providing an additional service other than the standard warranty coverage.

## Business Case

In most service providing companies, AMC service is provided to their customers, like coverage of spare parts and service. In some cases, only service will be covered in AMC.

# Tabs

Tabs

# AMC

The screenshot shows the Konnect ERP interface for the AMC (Annual Maintenance Contract) form. The form is titled 'AMC' and is displayed in a browser window. The top navigation bar includes the Konnect ERP logo, a search bar, and user information: Venkatesh E@Sandbox.Manufacturing Discrete/Konnect Demo Instance Admin. The main form area contains several fields and sections:

- Client:** A dropdown menu with 'Sandbox' selected.
- Organization:** A dropdown menu with 'Manufacturing Discrete' selected.
- Name:** A text input field.
- Business Partner:** A text input field.
- AMC Type:** A dropdown menu with 'Bronze - Free Service' selected.
- Partner Location:** A text input field.
- Description:** A text input field.
- Price List:** A dropdown menu with 'Purchase Price List' selected.
- Amount:** A text input field with the value '1,000.00' and a currency icon.
- Number of Visits in Period:** A text input field with the value '2' and a calendar icon.
- Currency:** A dropdown menu with 'INR' selected.
- Date From:** A date picker with the value '01/06/2022'.
- Date To:** A date picker with the value '31/05/2023'.
- Payment Term:** A dropdown menu with '30 Days' selected.
- AMC Extension Level:** A text input field.
- Ext\_EndDate:** A text input field.
- Buttons:** 'Paid' and 'Invoiced' checkboxes, and a 'CopyFGParts' button.

## Critical Fields:

1. client - It's defines the client name
2. Organization- It's defines the organization the data is created.

## Critical & one-time setup fields:

1. AMC Type - Its a user defined field utilized as per the business needs.
2. Payment terms - user can mention the payment term here.
3. No of visit per period - User can set the no of visit is allowed in AMC here.
4. Amount - User can mention the cost for the AMC here.

## Non-Critical Fields:

Name - User can mention the unique name for their identification

Zoom conditions:

NA

Customization:

Tabs

# AMC product

The screenshot shows a software interface with a browser-like tab bar at the top containing 'Home (34)', 'Order Batch Process', and '-AMC'. Below the tab bar is a toolbar with various icons. The main content area is titled 'AMC > Products' and contains a form with the following fields:

- Client: Sandbox
- Organization: Manufacturing Discrete
- AMC: -1
- Product: (empty dropdown menu)
- Warranty Status: Out of Warranty
- Attribute Set Instance: (empty dropdown menu)

## Critical Fields:

product: user have to mention the product in this field.

Attribute set instance: User have to set the serial no of the product in this field.

## Critical & one-time setup fields:

NA

## Non-Critical Fields:

NA

## Zoom conditions:

NA

Customization:

# Validation

## Save

If the wants to save the changes in any record, they can save the details by clicking on the save icon

## Delete

If the user wants to delete the record, they can delete the details by clicking on the delete icon