

# Tab

- Complaint

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The screenshot shows a web application interface for managing complaints. The top navigation bar includes the 'KONNECT ANALYTICS' logo, a search bar with 'compla' entered, and user options like 'Feedback', 'Profile', 'Preference', 'Change Role', and 'Log Out'. The main content area is titled 'Complaint' and shows a 'Data requested' view for a specific record. The form fields are as follows:

Client	Kconnect Demo	Organization	Manufacturing Discrete
Name	Stator Failure	Target Document Type	Service follow-up
Document No	SFU00001	Currency	INR
Warranty Date	27/03/2019		
Request Type	Phone Call		
Document Status	Drafted		

A 'Document Action' button is located at the bottom of the form.

## Critical Fields:

- 1) Name - It is used to mention the complaint name. The name of an entity (record) is used as a default search option in addition to the search key. The name is up to 60 characters in length.
- 2) Warranty Date - It is used to mention the warranty date.
- 3) Request Type - This is used to select the request type from the list. (Ex : Direct, Email, Phone Call, Web)
- 4) Currency - Currency type needs to be selected.

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## Critical & onetime setup fields:

- 1) Organization - This Field is used to select the organization which you are going to process the document.
  - 2) Target Document Type - This Field is used to select the type of the document that you are going to process.
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## **Non-Critical Fields:**

Name - user have to mention the unique character.

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## **Zoom conditions:**

NA

## **Customization:**