Generate Vendor RMA

Introduction

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A return merchandise authorization (RMA) is a part of the process of returning a product to receive a refund, replacement, or repair during the product's warranty period. Both parties can decide how to deal with it, which could be refund, replacement or repair

Business Example

If the customer finds a product to be defective after a quality inspection or material receipt transaction, a vendor return request is made.

Process Execution

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Selection fields

1. Name: Vendor RMA name given by user manually

2. Document Type: This Field is used to select the type of document that you are going to process.

3. RMA Type: RMA Type used in Transactions such as Damage, Return, Exchange, Credit, Etc. It is a master data

4. NCR: NCR Document Number which is to be processed to generate vendor RMA

5. Company Agent: Used to select company agent details, It is a master data.

Actions

System will raise a Vendor RMA document with the NCR document reference and the required field will be updated automatically by the system.