

# KPI Status

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# Introduction

This feature provides a concise and real-time snapshot of Key Performance Indicators (KPIs), reflecting whether these metrics are meeting, exceeding, or falling short of predefined targets. By offering a clear overview of performance at a glance, KPI Status enables swift decision-making, facilitates proactive adjustments to strategies, and ensures that teams remain aligned with organizational objectives.

## Business Process

In real-time, the KPI Status dashboard provides a visual snapshot of these key metrics. During a routine check, Lisa notices a slight delay in Order Fulfillment Time. This prompts a quick huddle with the fulfillment team, leading to an immediate adjustment in the workflow to enhance efficiency. Additionally, the KPI Status dashboard reflects a surge in Customer Satisfaction following a recent customer service training initiative. Lisa acknowledges the team's efforts, fostering a positive and motivated work environment.

# Process - KPI Status

Home (37) KPI Status ✕



Application Area CRM

KPI Type Business



KPI Goal Efficiency

Active KPI - Run Date :- 01/12/2023 06:45:24

Name	UOM	Description	Organisation	Type	Current Period	Prev Period	Current Quarter	Prev Quarter	Current Year	Prev Year
Total Order Confirmation	Each		konnnect demo	Actual	0.00	0.00	0.00	0.00	0.00	0.00
Total Order Confirmation	Each		konnnect demo	Target	0.00	0.00	0.00	0.00	0.00	0.00
Total Order Confirmation	Each		Manufacturing SPM	Actual	0.00	0.00	0.00	0.00	0.00	0.00
Total Order Confirmation	Each		Manufacturing SPM	Target	0.00	0.00	0.00	0.00	0.00	0.00
Total Order Confirmation	Each		Manufacturing Discrete	Actual	0.00	0.00	0.00	0.00	0.00	0.00
Total Order Confirmation	Each		Manufacturing Discrete	Target	0.00	0.00	0.00	0.00	0.00	0.00
Total Order Confirmation	Each		Food Industry	Actual	0.00	0.00	0.00	0.00	0.00	0.00
Total Order Confirmation	Each		Food Industry	Target	0.00	0.00	0.00	0.00	0.00	0.00
Total Order Confirmation	Each		Automobile Industry	Actual	0.00	0.00	0.00	0.00	0.00	0.00
Total Order Confirmation	Each		Automobile Industry	Target	0.00	0.00	0.00	0.00	0.00	0.00
Total Order Confirmation	Each		Pump Industry	Actual	0.00	0.00	0.00	0.00	0.00	0.00
Total Order Confirmation	Each		Pump Industry	Target	0.00	0.00	0.00	0.00	0.00	0.00
Total Order Confirmation	Each		Pharma	Actual	0.00	0.00	0.00	0.00	0.00	0.00
Total Order Confirmation	Each		Pharma	Target	0.00	0.00	0.00	0.00	0.00	0.00



Run KPI



Application Area : user have to select the application area in the field

KIPI type : user have to mention the KPI type in the field.

KPI Goal : user have to mention the KPI goal in this field.

while the user click on the "ok" button system will generate the result