

# Introduction

This feature provides a concise and real-time snapshot of Key Performance Indicators (KPIs), reflecting whether these metrics are meeting, exceeding, or falling short of predefined targets. By offering a clear overview of performance at a glance, KPI Status enables swift decision-making, facilitates proactive adjustments to strategies, and ensures that teams remain aligned with organizational objectives.

## Business Process

In real-time, the KPI Status dashboard provides a visual snapshot of these key metrics. During a routine check, Lisa notices a slight delay in Order Fulfillment Time. This prompts a quick huddle with the fulfillment team, leading to an immediate adjustment in the workflow to enhance efficiency. Additionally, the KPI Status dashboard reflects a surge in Customer Satisfaction following a recent customer service training initiative. Lisa acknowledges the team's efforts, fostering a positive and motivated work environment.

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