

NCR

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Introduction

Introduction

Introduction

NCR window is used as rejection document. Using this document user can enter the corrective and preventive action for the rejection and can provide the future recommendations to avoid same the issue Repeated.

Business Example

In a pump industry after inspecting the component if the product has some defect. Quality inspector will reject the component and raise the NCR (Non Confirmation Report).

Tabs

NCR

Critical Fields

- 1) Name- user can provide a name to represent the document.
- 2) NCR Type- This type is classified in to two as follows,

a) Rejection- If the component has a major defect and user cannot do any rework this option can be used.

b) Rework- If the component has a minor defect and user can do a rework and use the component this option can be used.

4) Reason For Rejection- If there is any reason for rejection enter in this field.

3) Root Cause- Finding the root cause for the defect and enter in this field.

4) Feature Recommendation- This field is used to provide an idea to avoid the same defect to occur.

5) Options- This field will be enabled when NCR Type is Rejection there are few options as follows.

a) Move to Scrap- This option is used when the rejection component is scrapped, when this option is selected by the user system will generate Internal use inventory document and consume the rejected quantity and add in scrap account.

b) Move To Use- When this option is used Inventory move document will be generated and the system will move the rejected quantity to the selected target product stock in the selected target locator.

c) Move to vendor- This option will trigger to create Vendor RMA.

Critical & onetime setup fields

1) Organization Field- This Field is used to select the organization which you are going to process the order.

2)Target Document Type- This Field is used to select the type of document that you are going to process.

Non-Critical Fields

- 1) Preventive Action- This field is used to provide the preventive action taken.
 - 2) Corrective Action- This field is used to provide the corrective action taken.
 - 3) Reason For Rejection- Provide a reason for rejecting the defected product.
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Serial number/Lot number (ASI)

Zoom condition's

Customization

Document Actions

Validations

Save

- 1) System will check whether all the Mandatory Fields are filled.
 - 2) System will generate the document number.
 - 3) System will check whether a valid quality test plan is provided.
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Delete

System will delete the order and its history from the database. This can be done only when the document status is Draft status and In progress Status.

Document action prepare

- 1) System will check the Product, Previous document and convert the document status to In progress.
 - 2) System will check the Period control for the document date whether it is open.
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Document action complete

System will complete the document and keep the order ready for processing in production queue and change the document status to complete.

Document action void/reverse correct actual

1) Void- system will reverse all the cost transaction data's and change the document status to Void

Document action close

1) system will check whether all the activity for the document is completed and change the Document status to close.

Actions

Document action prepare

1) System will check the Product, Previous document and convert the document status to In progress.

2) System will check the Period control for the document date whether it is open.

Document action complete

System will complete the document and keep the order ready for processing in production que and change the document status to complete.

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Process

Generate vendor RMA

This process is used to create vendor RMA Document.

RMA - Return Material Acceptance

Video

NCR Creation Video :

Reports

Sr.No	Report Name	Report Purpose
1.		