

Return To Vendor

- Introduction
 - Introduction
- Tabs
 - Return To Vendor Header
 - Return to Vendor Line
 - Return to Vendor Line>Confirmations
 - Return to Vendor Line>Attributes
- Document Actions
 - Validation
 - Actions
- Process
 - Process
- Video
 - Video
- Reports
 - Reports
- Preceding and Succeeding Window
 - Return To Vendor Connected Window

Introduction

Introduction

Introduction

Return to Vendor refers to the process of return of goods that takes place between a user or retailer and a vendor. It may consist of return between user and retailer that sends it back to vendor. In some cases, user may directly send the goods to the vendors. involving activities such as Return of goods, Repair, Resend replacement, Otherwise refund for the good.

Business Example

After submitting a vendor return request, the customer uses the Return to Vendor document to conduct returns of items in accordance with the Terms & Conditions.

Tabs

Tabs

Return To Vendor Header

Return to Vendor

Inserted

Client* Organization*

RMA Order Reference

Document No Description

Document Type* Movement Date Account Date

Business Partner* Partner Location*

User/Contact

Warehouse

Warehouse* Priority*

Delivery Rule* Pick Date

Company Agent

Shipment

Delivery Via*

Freight Cost Rule*

☐ Drop Shipment

Reference

Project Campaign

Activity

Status

Movement Type* Date received

☐ In Transit ☐ In Dispute ☐ Approved ☐ Processed

Document Status* ☐ Approved Level 1 ☐ Approved Level 2

Return to Vendor Line | Confirmations | Attributes

0 Records

Organization	Return to Vendor	RMA Line	Line	Product	Attribute Set Instance	Locator	Charge
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Critical Fields

1. RMA: To choose which RMA (Vendor Return Request) the user wants to move onto processing a return for.
2. Movement Date: Date of Movement of goods.

3. Account Date: Date of accounting.
4. Business Partner: We can select existing/new customers here and this field is used to maintain the Vendor
5. Partner Location: This field is updated automatically, based on business partner selection, and also updates location manually
6. Warehouse: Product storage purpose, Select a warehouse where the final product is stored.
7. Priority: According to importance we can set priority for that Purchase order (High, Low, Medium, Minor, Urgent).
8. Delivery Rule: This field helps to select the timing of the delivery

8.1.After Receipt: It defines the order to be paid after receipt

8.2.Availability: This will ship goods as they come into stock, regardless of whether there will be outstanding quantities for the order or not.

8.3.Complete Line: This will generate shipments whenever stock to fulfil any individual order line is available.

8.4.Complete Order: This will create a shipment when the stock to fulfil the entire order is available.

8.5.Force: This will cause a shipment to be generated for the full quantities specified in the order, regardless of whether they are in stock or not.

8.6.Manual: This will prevent shipments from being automatically generated

9. Delivery Via: indicates how the products should be delivered

9.1.Pickup: After the Product is ready to ship, customers will take the product in their own vehicle.

9.2.Delivery: Delivery is done by the vendor itself to the customer.

9.3.Shipper: The Shipper indicates the method of delivering products via ship, aeroplane..etc.

10. Freight Cost Rule: Method for charging flight

10.1.Calculated: We can calculate the freight cost

10.2.Fix price: Fixed the freight cost

10.3.Included in Price: Already included in the product price list

Critical & one-time setup fields

1. Organization: This field is used to choose the organization where this document will be presented to.
 2. Document Type: This Field is used to select the type of document that you are going to process
-

Non-Critical Fields

1. Order Reference: To refer order with this document.
2. Description: To note Specifics required with documents and to describe other important information.
3. User/Contact: To update a User or Contact in accordance with a Business Partner, utilize this field.
4. Company Agent: When the company agent field is checked, this field displays data obtained from the employee master for updating reasons.
5. Drop Shipment: To proceed for Vendor return with drop shipment
6. Project- If this order is processed against a project user can tag the project for tracking.
7. Campaign: This field is used to select the campaign type
8. Activity: Activities performed in relation to a project

Return to Vendor Line

Home (64)
Summary
*Return to Vendor: 590020 ✕

Return to Vendor > Return to Vendor Line

Client

Konnect Demo

Organization

Manufacturing Discrete

Return to Vendor

590020_09/08/2023

RMA Line

Line

10

Product

Locator

1000004

Attribute Set Instance

Description

Quantities

Quantity

UOM

Picked Quantity

0

Target Quantity

0

Confirmed Quantity

0

Scrapped Quantity

0

Reference

Project

Project Task

Project Phase

Campaign

Activity

Confirmations

Attributes

0 Records

	Organization	Receipt Line	Ship/Receipt Confirmation	Ship/Receipt Confirmation Line	Confirmation No	Target Quantity	Confirmed Quantity	Difference
No Records found								

Critical Fields

1. RMA Line: To choose RMA Line which is to be processed for return
2. Locator: This field is for Locator details which is under Warehouse
3. Attribute Set Instance: To select Attributes of product for example Brand, Colour, Specifications, Etc.
4. Quantity: Once the RMA line is chosen, the quantity will be fetched automatically, though the user may alternatively enter it manually.
5. UOM: Unit of measurement of product

Non-Critical Fields

1. Description: To note Specifics required with documents and to describe other important information.
2. Project: If this Document is processed against a project user can tag the project for tracking.
3. Project Task: This field is to select project task under project, it is a master data according to project.
4. Project Phase: This field is to select project phase under project it is a master data.
5. Campaign: This field is used to select the campaign type
6. Activity: Activities performed in relation to a project

Tabs

Return to Vendor Line>Confirmations

[Home](#) (64) | [Summary](#) | [Return to Vendor: 590020](#) x

[Return to Vendor](#) > [Return to Vendor Line](#) > Confirmations ▼

Record saved

<u>Client</u> *		<u>Organization</u> *	
<u>Receipt Line</u> *			
<u>Ship/Receipt Confirmation</u> *		Ship/Receipt Confirmation Line	
Confirmation No			
Target Quantity*		Confirmed Quantity*	
Difference		Scrapped Quantity	
Description			

Details Will be Automatically fetched through the parent Tab once completed.

Tabs

Return to Vendor Line>Attributes

Home (64) Summary *Return to Vendor: 590020 x

Return to Vendor > Return to Vendor Line > Attributes

Inserted

Client	Konnect Demo	Organization	Manufacturing Discrete
Receipt Line	10_20_Service_Service_590020_09/08/2023	Attribute Set Instance	
Movement Quantity	1	Date Material Policy	

Critical Fields

1. Movement Quantity: Movement Quantity details.
2. Date Material policy: Date of material policy

Document Actions

Validation

Save

1. System will check all mandatory fields.
-

Delete

1. System will delete the order and its historical details.

Actions

Document action complete

1. System will complete the document and keep ready for processing.
 2. Once document action is complete, all fields are updated in read-only.
-

Document action void/reverse correct actual

1. Void- system will reverse all the transaction data and change the document status to Void

Process

Process

Generate invoice from receipt

Create and process Invoice from this receipt. The receipt should be correct and completed.

Generate Invoice from Receipt will create an invoice based on the selected receipt and match the invoice to that receipt. You can set the document number only if the invoice document type allows to set the document number manually.

Create Confirmations for the Document

The confirmations generated need to be processed (confirmed) before you can process this document.

ImportSerialNo

To Import serial number

Video

Video

Video

Reports

Reports

Report is well Complied set of data according Scenario

Sr.no	Report Name	Report Purpose
1	Order to Vendor Return	To view Return To Vendor details using parameters Business partner, product, order references, movement date.

Preceding and Succeeding Window

Return To Vendor Connected Window

Preceding Window

Vendor Return request :- [Vendor Return Request](#)

Succeeding Window