

# Form And Process

- Create Service Product
- AMC Service Request
- Warranty Service Request

# Create Service Product

Home (60) | Summary | **Create Service Product** | AMC Service Request | Warranty Service Request | Service Request: SR00009

Do you want to start the Process?  
Create Service Products based on the Shipment made to Customers

**Organization** [dropdown]  
**Product** [text] [refresh]  
**Business Partner** [text] [user]  
**Price List** [dropdown]  
**Date From** [calendar]  
**Date To** [calendar]  
 Product Installation Required  
 Run as Job

Saved Parameters [dropdown] [save] [delete]

[OK] [Cancel]

## Process Use :

This process is used to create a service product based on the shipment made product.

## Parameters :

1. Organization : Used to select the organization name
2. Product : Used to select the product name
3. Business Partner : Used to select the business partner name
4. Price List : Used to select the price list name
5. Date From : Here we can mention the from date for the service product
6. Date to : Here we can mention the to date for the service product
7. Product Installation Required : If we want an Installation means , Need to check this

checkbox.

# AMC Service Request

The screenshot shows a software window titled "AMC Service Request" with a breadcrumb trail: "Home (00) > Summary > AMC Service Request". The main area is labeled "Service Request Process" and contains the following elements:

- A "Days due" field with a date picker icon.
- A "Document Type" dropdown menu currently set to "Konnect Service Management".
- A checkbox labeled "Run as Job" which is currently unchecked.

At the bottom of the window, there is a "Saved Parameters" field with a dropdown arrow, a save icon, and a trash icon. On the far right, there are "OK" and "Cancel" buttons.

## **Process Use :**

This process is used to create a service request from the AMC.

## **Parameters :**

1. Days Due : Used to select the Due date
2. Document Type : Used to select the document type

# Warranty Service Request

Warranty Service Request Process

Days due

Document Type

Run as Job

Saved Parameters   

## Process Use :

This process is used to create a service request from the AMC.

## Parameters :

Days Due : Used to select the Due date

Document Type : Used to select the document type

