

# Service Person

The screenshot displays the KCONNECT ANALYTICS web application interface. The top navigation bar includes the logo, a search bar, and user information (dineshraj.s@Kconnect Demo, \*Kconnect Demo Admin) with links for Feedback, Profile, Preference, Change Role, and Log Out. The breadcrumb trail shows 'Home (23) > Summary > Service Follow-up: SFU01 > Service Person'. The main form contains the following fields:

Client	Connect Demo	Organization	Manufacturing Discrete
Service Request	1000004_PAG Industries		
Start Date	27/08/2019 1:52:00 PM	End Date	27/08/2019 6:00:00 PM
Service Person	Danial		
Activity Master	Break Down Service		
Duration	2	Duration Unit	Hour

An 'Activate Windows' watermark is visible in the bottom right corner of the application window.

## Critical Fields:

- 1) Start Date- The service In charge or Supervisor have to select the start date when the service person needs to attend the break down.
- 2) End Date-The service In charge or Supervisor have to select the End date when the service person needs to complete the break down.
- 3) Service Person- Assign one are multiple service person who are going to attend the service request.
- 4) Activity Master- List of activities will be displayed from the activity master.User have to select the activity based on the problem.System will automatically display the duration from the Activity Master.

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## Critical & onetime setup fields:

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## **Non-Critical Fields:**

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## **Serial number/Lot number (ASI):**

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## **Zoom conditions:**

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## **Customization:**

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Updated Mon, Aug 14, 2023 1:07 PM by [Logesh D](#)