

Service Person

The screenshot shows the 'Service Follow-up' form for 'SFU01' in the Konnect Analytics system. The form is divided into two main sections: 'Client' and 'Organization'. The 'Client' section includes fields for 'Service Request' (1000004_PAG Industries), 'Start Date' (27/08/2019, 1:52:00 PM), 'Service Person' (Danial), 'Activity Master' (Break Down Service), and 'Duration' (2). The 'Organization' section includes fields for 'End Date' (27/08/2019, 6:00:00 PM) and 'Duration Unit' (Hour). The form is displayed in a web browser with a navigation bar at the top and a sidebar on the left.

Field	Value
Client	Konnect Demo
Organization	Manufacturing Discrete
Service Request	1000004_PAG Industries
Start Date	27/08/2019 1:52:00 PM
End Date	27/08/2019 6:00:00 PM
Service Person	Danial
Activity Master	Break Down Service
Duration	2
Duration Unit	Hour

Critical Fields:

- 1) Start Date- The service In charge or Supervisor have to select the start date when the service person needs to attend the break down.
- 2) End Date-The service In charge or Supervisor have to select the End date when the service person needs to complete the break down.
- 3) Service Person- Assign one are multiple service person who are going to attend the service request.
- 4) Activity Master- List of activities will be displayed from the activity master.User have to select the activity based on the problem.System will automatically display the duration from the Activity Master.

Critical & onetime setup fields:

Non-Critical Fields:

Serial number/Lot number (ASI):

Zoom conditions:

Customization:

Revision #2

Created Sun, Apr 26, 2020 3:47 AM

Updated Mon, Aug 14, 2023 1:07 PM by [Logesh D](#)