

# Introduction

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This window is used after the estimation is approved and the lay men starts the work.

## Business Example:

An Elevator Industry there will be breakdown are preventive scheduled maintenance as per the company standard. While breakdown the customer will call and tell the nature of break down. Once a service person is allocated the service person will go to the concern site and attend the breakdown. Meanwhile during service if they found any parts to be changed and the concern part is not covered in warranty or AMC then the service person will provide an estimation to the customer through Invoice. Once the payment is done against the invoice the lay men work is tracked using this window.

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