

# Service Person

The screenshot shows the 'Service JobCard' form in the Konnect Analytics application. The form is titled 'Service JobCard: 800130' and is part of a 'Summary' view. The form contains several fields for service details:

- Client:** Konnect Demo
- Organization:** Manufacturing Discrete
- Service Request:** 1000004\_PAG Industries
- Start Date:** 27/08/2019, **Time:** 1:52:00 PM
- End Date:** 27/08/2019, **Time:** 6:00:00 PM
- Service Person:** Danial
- Activity Master:** Break Down Service
- Duration:** 2
- Duration Unit:** Hour

The form also includes a navigation bar at the top with links like 'Home (23)', 'Summary', and 'Service JobCard: 800130'. A footer message says 'Activate Windows Go to Settings to activate Windows.'

## Critical Fields:

- 1) Start Date- The service In charge or Supervisor have to select the start date when the service person needs to attend the break down.
- 2) End Date-The service In charge or Supervisor have to select the End date when the service person needs to complete the break down.
- 3) Service Person- Assign one are multiple service person who are going to attend the service request.
- 4) Activity Master- List of activities will be displayed from the activity master.User have to select the activity based on the problem.System will automatically display the duration from the Activity Master.

## Critical & onetime setup fields:

1) Duration - User have to mention the time duration for completion of the task.

2) Duration unit - user have to mention the time UOM of the duration.

## **Non-Critical Fields:**

NA

## **Serial number/Lot number (ASI):**

NA

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## **Zoom conditions:**

NA

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## **Customization:**

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Revision #3

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