

Service person

The screenshot displays the 'Service Order' form in the KONECT ERP system. The form is titled 'Service Order: 1000035' and is of type 'Service Jobcard'. The user is logged in as 'Venkatesh.E@Sandbox.Manufacturing Discrete/Konekt Demo Instance Admin'. The form contains the following fields:

Client	Sandbox	Organization	Manufacturing Discrete
Service Request	1000027_AB Engineering	Service Request Date	13/12/2023 2:44:12 PM
Service Person	Shiby	Start Date	13/12/2023 2:44:12 PM
Description			
Activity Group Master	Battery test	End Date	13/12/2023 2:44:12 PM
Duration	3	Duration Unit	Minute

Critical Fields:

Organization: This field is used to select the organization

client - This Field is used to select the client

Critical & one-time setup fields:

Service person - This field is used to mention the service person

Activity group master - It's a user defined field utilized for classification of activity

Non-Critical Fields:

Duration - Here we can mention the duration it take to complete the task

Duration unit - Here we can mention the UOM of the duration.

Start date and time - This field is used to capture the start date and time for the task.

End date and time - This field is used to capture the end date and time for the task

Zoom conditions:

NA

Customization:

Based on the clients requirement customization will be done

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