

# Process

- Header Process
- Warranty Process

# Header Process

The screenshot displays the 'Service Product' header process in SAP. The interface includes a top navigation bar with tabs for 'Home (98)', 'Summary', and 'Service Product'. Below the navigation bar is a toolbar with various icons. The main area is divided into two columns of input fields. The left column contains fields for 'Client' (Konnect Demo), 'Invoice' (0043\_23/07/2023\_5000.0), 'Invoice Partner' (10000013-Tech equipment), 'Business Partner' (a dropdown menu), 'Name' (a text field), 'Product' (Component-2\_Component-2), 'Attribute Set Instance' (a dropdown menu), 'Maintenance Meter' (a dropdown menu), 'Price List' (Sales Price List), and 'Currency' (INR). The right column contains fields for 'Organization' (Manufacturing Discrete), 'Shipment/Receipt Line' (a text field), 'Business Partner' (Tech equipment), 'Consumer' (a text field), 'Project' (a text field), 'Project Phase' (a text field), 'Project Task' (a text field), 'Start No' (100), and 'Currentno' (0.0). A checkbox labeled 'Product Installation Required' is located at the bottom right. A yellow tooltip is visible over the 'CopyServiceProduct' and 'CopyServiceProductLines' buttons in the top right corner of the main area.

Service Product

Data requested

Client: Konnect Demo

Invoice: 0043\_23/07/2023\_5000.0

Invoice Partner: 10000013-Tech equipment

Business Partner: [Dropdown]

Name: [Text Field]

Product: Component-2\_Component-2

Attribute Set Instance: [Dropdown]

Maintenance Meter: [Dropdown]

Price List: Sales Price List

Currency: INR

Organization: Manufacturing Discrete

Shipment/Receipt Line: [Text Field]

Business Partner: Tech equipment

Consumer: [Text Field]

Project: [Text Field]

Project Phase: [Text Field]

Project Task: [Text Field]

Start No: 100

Currentno: 0.0

☐ Product Installation Required

- 1) Copy service product - It helps to copy service product header
- 2) Copy service product Lines - It helps to copy details from service product lines

# Warranty Process

The screenshot displays the 'Warranty' form within the KONECT ERP system. The interface includes a top navigation bar with the 'KONECT ERP' logo, a search bar, and user information. The main form is divided into two columns for data entry. The left column contains fields for 'Client' (Konekt Demo), 'Service Product' (-1\_Component-2\_Component-2\_1), 'Name' (Component-2 - Warranty), 'Business Partner' (Tech equipment), 'Warranty Terms' (Warranty Available\_Component-2\_Component-2), 'From Date' (01/01/2022), 'Warranty Cost' (2,500.00), 'Price List' (Sales Price List), and a checkbox for '1:1 Replacement'. The right column contains fields for 'Organization' (Manufacturing Discrete), 'Product' (Component-2\_Component-2), 'Attribute Set Instance', 'Warranty Type' (Standard Warranty), 'Invoice' (0044\_23/07/2023\_2950.00), 'Warranty To Date' (01/01/2024), 'Currency' (INR), and 'Number of Visits in Period' (0). Two buttons, 'CopyWarrantyParts' and 'GenerateWarrantyInvoice', are positioned above the 'Warranty History' section at the bottom.

|   |  |                            |                         |
|---|--|----------------------------|-------------------------|
| Client  | Konekt Demo                                | Organization               | Manufacturing Discrete  |
| Service Product                                     | -1_Component-2_Component-2_1               | Product                    | Component-2_Component-2 |
| Name  | Component-2 - Warranty                     | Attribute Set Instance     |                         |
| Business Partner                                    | Tech equipment                             | Warranty Type              | Standard Warranty       |
| Warranty Terms                                      | Warranty Available_Component-2_Component-2 | Invoice                    | 0044_23/07/2023_2950.00 |
| From Date   | 01/01/2022                                 | Warranty To Date           | 01/01/2024              |
| Warranty Cost                                       | 2,500.00                                   | Currency                   | INR                     |
| Price List  | Sales Price List                           | Number of Visits in Period | 0                       |
| <input checked="" type="checkbox"/> 1:1 Replacement |  |                            |                         |
| CopyWarrantyParts                                   |  | GenerateWarrantyInvoice    |                         |
| Warranty History                                    |  |                            |                         |

- 1) Copy Warranty Parts - It helps to populate warranty part details which is already created as master
- 2) Generate Warranty Invoice - It helps to generate invoice for service product