

Process

- Header Process
- Warranty Process

Header Process

The screenshot shows the SAP Service Product header form. A context menu is open over the form, displaying two options: "CopyServiceProduct" and "CopyServiceProductLines". The form fields are as follows:

Field	Value
Client	Konnect Demo
Invoice	0043_23/07/2023_5000.0
Invoice Partner	10000013-Tech equipment
Business Partner	
Name	
Product	Component-2_Component-2
Attribute Set Instance	
Maintenance Meter	
Price List	Sales Price List
Currency	INR
Organization	Manufacturing Discrete
Shipment/Receipt Line	
Business Partner	Tech equipment
Consumer	
Project	
Project Phase	
Project Task	
Start No	100
Currentno	0.0

Additional details: A checkbox for "Product Installation Required" is present and unchecked. The top navigation bar shows "Home (98)", "Summary", and "Service Product". The right side of the form has navigation icons and a page indicator "[7/8]".

1) Copy service product - It helps to copy service product header

2) Copy service product Lines - It helps to copy details from service product lines

Warranty Process

The screenshot displays the 'Warranty' form in the Konnect ERP system. The form is divided into two main sections: 'Data requested' on the left and 'Organization' on the right. The 'Data requested' section includes fields for Client (Konnect Demo), Service Product (-1_Component-2_Component-2_1), Name (Component-2 - Warranty), Business Partner (Tech equipment), Warranty Terms (Warranty Available_Component-2_Component-2), From Date (01/01/2022), Warranty Cost (2,500.00), Price List (Sales Price List), and a checked checkbox for '1:1 Replacement'. The 'Organization' section includes fields for Organization (Manufacturing Discrete), Product (Component-2_Component-2), Attribute Set Instance, Warranty Type (Standard Warranty), Invoice (0044_23/07/2023_2950.00), Warranty To Date (01/01/2024), Currency (INR), and Number of Visits in Period (0). Two buttons, 'CopyWarrantyParts' and 'GenerateWarrantyInvoice', are highlighted with orange callouts. The 'Warranty History' section is currently empty.

- 1) Copy Warranty Parts - It helps to populate warranty part details which is already created as master
- 2) Generate Warranty Invoice - It helps to generate invoice for service product