

Tab

- Service Product
- Parts
- Warranty
- Warranty Parts/Labor

Service Product

The screenshot shows the 'Service Product' form in the Konnect Analytics application. The form is titled 'Service Product: 1000 KG Ma...' and is located under the 'Summary' tab. The form contains several fields for data entry, including Client, Business Partner, Name, Project, Product, Attribute Set Instance, Organization, Invoice, Project Phase, and Project Task. The 'Client' field is set to 'Konnect Demo', 'Business Partner' to 'Name 1', 'Name' to '1000 KG Manual door Lift - Warranty', 'Product' to '1000 KG Manual door Lift_1000 KG Manual door Lift', and 'Attribute Set Instance' to '#SSL16'. The 'Organization' field is set to 'Manufacturing Discrete'. The 'Invoice' field is empty. The 'Project Phase' and 'Project Task' fields are also empty. A 'Create lines from' button is located at the bottom of the form. The top navigation bar includes a search bar, a user profile icon, and links for Feedback, Profile, Preference, Change Role, and Log Out. The left sidebar shows 'Favourites' and 'Recent Items' sections.

Critical fields:

- 1) Business Partner - Used to Mention the Service product business partner name.A Business Partner is anyone with whom you transact. This can include Vendor, Customer, Employee or Salesperson.
- 2) Project - A Project allows you to track and control internal or external activities.(Refer Project Master)
- 3) **Product** - Used to select the product,Identifies an item which is either purchased or sold in this organization.(Refer Product Master)
- 4) Attribute Set Instance - The values of the actual Product Attribute Instances. The product level attributes are defined on Product level.
- 5) Project Phase - Used to select the Phase of a Project
- 6) Invoice - Used to select the invoice number.
- 7) Project Task - A Project Task in a Project Phase represents the actual work.(Refer Project Task Master)
- 8) Price list - It is used to select the price list names.Price Lists are used to determine the pricing,

margin and cost of items purchased or sold.(Refer Price List Master)

9) Currency - Indicates the Currency to be used when processing or reporting on this record(Refer Currency Master)

Critical & one-time setup fields:

Organization Field - This Field is used to select the organization which you are going to process the document.

Non-critical fields:

1) Name - Used to mention the Name. The name of an entity (record) is used as an default search option in addition to the search key. The name is up to 60 characters in length.

2) Start No - The Start Number indicates the starting position in the line or field number in the line

Zoom conditions:

1) Service Request

2) Area service Request

Customization:

Parts

The screenshot shows the KONECT ANALYTICS web application. The top navigation bar includes the KONECT ANALYTICS logo, a search bar, and user information (Prasanth P@Konnekt Demo, Konnekt Demo Admin). Below the navigation bar is a sidebar with 'Favourites' and 'Recent Items' sections. The main content area displays a form for 'Service Product: 1000 KG Ma...'. The form includes fields for 'Client' (Konnekt Demo), 'Organization' (Manufacturing Discrete), 'Service Product' (1000 KG Manual door Lift_1000 KG Manual door Lift_1000 KG Manual door), and 'Product' (1000000_Copper Pipes). The 'Attribute Set Instance' field is also present but empty.

Critical fields:

1. Service Product - Service product details will be generated from header
2. **Product** - Used to select the spare part product name. (Refer Product Master)

Critical & onetime setup fields:

1. Organization Field - This Field is used to select the organization which you are going to process the document.

Non-Critical Fields:

Attribute Set Instance - The values of the actual Product Attribute Instances. The product level attributes are defined on Product level.

Zoom conditions:

Customization:

Warranty

The screenshot shows the 'Warranty' form in the Konnect Analytics application. The interface includes a top navigation bar with the user's name 'Prasanth P@Konnect Demo' and a search bar. A left sidebar contains 'Favourites' and 'Recent Items' sections. The main content area is titled 'Service Product: 1000 KG Ma...' and contains the following fields:

Field	Value
Client	Konnect Demo
Organization	Manufacturing Discrete
Service Product	1000 KG Manual door Lift_1000 KG Manual door Lift_1000 KG Manual doo
Product	1000 KG Manual door Lift_1000 KG Manual door Lift
Name	1000 KG Manual door Lift - Warranty
Attribute Set Instance	#SSL16_1001177
Business Partner	Name 1
Warranty Type	Standard Warranty
Warranty Terms	Elevator warranty 1 Year
Invoice	
From Date	06/05/2019
Warranty To Date	06/05/2020
Warranty Cost	0.00
Currency	INR
Price List	Purchase INR
1:1 Replacement	<input type="checkbox"/>
Number of Visits in Period	0

Buttons at the bottom include 'CopyWarrantyParts' and 'GenerateWarrantyInvoice'. A 'Warranty History' section is visible at the bottom right.

Critical fields:

- 1) **Product** - Service product details will be displayed
- 2) Business partner - Customer name to be mentioned
- 3) Warranty type - It is used to select the warranty type from the list.(Ex : Extended Warranty,Standard Warranty)
- 4) Warranty Terms : Used to select the warranty terms from the list.
- 5) Invoice - Invoice customer document number to be mentioned
- 6) From Date : It is used to mention the warranty starting date
- 7) Warranty To Date : It is used to mention the warranty ending date.

8) Warranty Cost : Used to mention the warranty cost.

9)1:1 Replacement : If we select this check box , The product is replaced by the another same product.

10) Warranty History : It is used to mention the warranty history details.

Critical & onetime setup fields:

1) Organization Field- This Field is used to select the organization which you are going to process the document.

Non-Critical Fields:

1) Name : It is used to mention the warranty name. The name of an entity (record) is used as an default search option in addition to the search key. The name is up to 60 characters in length.

2) **Price List** : It is used to select the price list names.Price Lists are used to determine the pricing, margin and cost of items purchased or sold.(Refer Price List Master)

3) Currency : Indicates the Currency to be used when processing or reporting on this record(Refer Currency Master)

4) Number of visits in period : Used to mention the number of visits.

Zoom conditions:

Customization:

Warranty Parts/Labor

The screenshot shows the 'Warranty Parts/Labor' form in the Konnect Analytics application. The interface includes a top navigation bar with the 'KONNECT ANALYTICS' logo, a search bar, and user information. A left sidebar contains 'Favourites' and 'Recent Items' sections. The main content area displays the form with the following fields:

- Client:** Konnect Demo
- Organization:** Manufacturing Discrete
- Warranty_Details:** 1000 KG Manual door Lift - Warranty_1000 KG Manual door Lift_1000 KG !
- Product:** Pipe 20 MM_Pipe 20 MM
- Parts/Labor Type:** Not Covered

The form also shows a breadcrumb trail: Service Product > Warranty > Warranty Parts/Labor.

Critical Fields:

- 1) Product : It is used to select the part product name.(Refer Product Master)
- 2) Parts/Labor Type : It is used to select the type from the list.(a)Charged At Discount b)FOC c)Not Covered
- 3) Warranty Details - Service product warranty details will be displayed

Critical & onetime setup fields:

Non-Critical Fields:

Zoom conditions:

NA

Customization: