

Tab

- Service Product
- Parts
- Warranty
- Warranty Parts/Labor

Service Product

The screenshot shows a web application interface for managing Service Products. The main form is titled "Service Product" and contains the following fields:

- Client:** Kconnect Demo
- Business Partner:** Name 1
- Name:** 1000 KG Manual door Lift - Warranty
- Project:** (Empty)
- Product:** 1000 KG Manual door Lift_1000 KG Manual door Lift
- Attribute Set Instance:** #SSL16
- Organization:** Manufacturing Discrete
- Invoice:** (Empty)
- Project Phase:** (Empty)
- Project Task:** (Empty)

A "Create lines from" button is located at the bottom of the form. The interface includes a top navigation bar with "KONNECT ANALYTICS" logo, a search bar, and user information. A left sidebar shows "Favourites" and "Recent Items" sections. The main content area has a breadcrumb trail: "Home (7) > Summary > Service Product: 1000 KG Ma... > Service Product".

Critical fields:

- 1) Business Partner - Used to Mention the Service product business partner name.A Business Partner is anyone with whom you transact. This can include Vendor, Customer, Employee or Salesperson.
- 2) Project - A Project allows you to track and control internal or external activities.(Refer Project Master)
- 3) **Product** - Used to select the product,Identifies an item which is either purchased or sold in this organization.(Refer Product Master)
- 4) Attribute Set Instance - The values of the actual Product Attribute Instances. The product level attributes are defined on Product level.
- 5) Project Phase - Used to select the Phase of a Project
- 6) Invoice - Used to select the invoice number.
- 7) Project Task - A Project Task in a Project Phase represents the actual work.(Refer Project Task Master)
- 8) Price list - It is used to select the price list names.Price Lists are used to determine the pricing,

margin and cost of items purchased or sold.(Refer Price List Master)

9) Currency - Indicates the Currency to be used when processing or reporting on this record(Refer Currency Master)

Critical & one-time setup fields:

Organization Field - This Field is used to select the organization which you are going to process the document.

Non-critical fields:

1) Name - Used to mention the Name. The name of an entity (record) is used as an default search option in addition to the search key. The name is up to 60 characters in length.

2) Start No - The Start Number indicates the starting position in the line or field number in the line

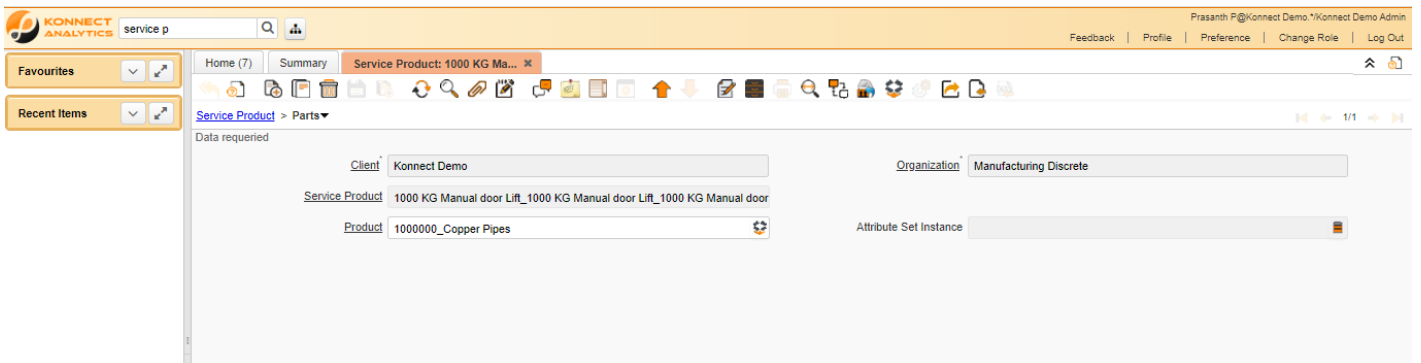
Zoom conditions:

1) Service Request

2) Area service Request

Customization:

Parts



Critical fields:

1. Service Product - Service product details will be generated from header
 2. Product - Used to select the spare part product name. (Refer Product Master)
-

Critical & onetime setup fields:

1. Organization Field - This Field is used to select the organization which you are going to process the document.
-

Non-Critical Fields:

Attribute Set Instance - The values of the actual Product Attribute Instances. The product level attributes are defined on Product level.

Zoom conditions:

Customization:

Warranty

The screenshot shows the Konnect Analytics Warranty form. The interface includes a top navigation bar with the Konnect Analytics logo, a search bar, and user information. Below the navigation bar is a sidebar with 'Favourites' and 'Recent Items' sections. The main content area is titled 'Service Product: 1000 KG Ma...' and contains the following fields:

Client	Konnect Demo	Organization	Manufacturing Discrete
Service Product	1000 KG Manual door Lift_1000 KG Manual door Lift_1000 KG Manual doo	Product	1000 KG Manual door Lift_1000 KG Manual door Lift
Name	1000 KG Manual door Lift - Warranty	Attribute Set Instance	#SSL16_1001177
Business Partner	Name 1	Warranty Type	Standard Warranty
Warranty Terms	Elevator warranty 1 Year	Invoice	
From Date	06/05/2019	Warranty To Date	06/05/2020
Warranty Cost	0.00	Currency	INR
Price List	Purchase INR	Number of Visits in Period	0

Additional features include a '1:1 Replacement' checkbox, a 'CopyWarrantyParts' button, and a 'GenerateWarrantyInvoice' button. A 'Warranty History' section is visible at the bottom.

Critical fields:

- 1) **Product** - Service product details will be displayed
- 2) Business partner - Customer name to be mentioned
- 3) Warranty type - It is used to select the warranty type from the list.(Ex : Extended Warranty,Standard Warranty)
- 4) Warranty Terms : Used to select the warranty terms from the list.
- 5) Invoice - Invoice customer document number to be mentioned
- 6) From Date : It is used to mention the warranty starting date
- 7) Warranty To Date : It is used to mention the warranty ending date.

8) Warranty Cost : Used to mention the warranty cost.

9) 1:1 Replacement : If we select this check box , The product is replaced by the another same product.

10) Warranty History : It is used to mention the warranty history details.

Critical & onetime setup fields:

1) Organization Field- This Field is used to select the organization which you are going to process the document.

Non-Critical Fields:

1) Name : It is used to mention the warranty name. The name of an entity (record) is used as an default search option in addition to the search key. The name is up to 60 characters in length.

2) **Price List** : It is used to select the price list names. Price Lists are used to determine the pricing, margin and cost of items purchased or sold. (Refer Price List Master)

3) Currency : Indicates the Currency to be used when processing or reporting on this record (Refer Currency Master)

4) Number of visits in period : Used to mention the number of visits.

Zoom conditions:

Customization:

Warranty Parts/Labor

The screenshot displays the Konnect Analytics web application interface. The top navigation bar includes the logo, a search bar, and user information (Prasanth P@Konnect Demo, Konnect Demo Admin). The main content area shows a breadcrumb trail: Service Product > Warranty > Warranty Parts/Labor. Below this, a form titled "Data queried" contains several input fields: Client (Konnect Demo), Organization (Manufacturing Discrete), Warranty_Details (1000 KG Manual door Lift - Warranty_1000 KG Manual door Lift_1000 KG !), and Product (Pipe 20 MM_Pipe 20 MM). A dropdown menu for Parts/Labor Type is set to "Not Covered".

Critical Fields:

- 1) Product : It is used to select the part product name.(Refer Product Master)
- 2) Parts/Labor Type : It is used to select the type from the list.(a)Charged At Discount b)FOC c)Not Covered
- 3) Warranty Details - Service product warranty details will be displayed

Critical & onetime setup fields:

Non-Critical Fields:

Zoom conditions:

NA

Customization: