

Process

- Header process

Header process

The screenshot displays the 'Service Request' header process form in the Konnect ERP system. The interface includes a top navigation bar with the 'service request' search bar and user information. A secondary bar shows the 'Home (98)' and 'Summary' tabs, with the current record identified as 'Service Request: SR00004'. A toolbar with various icons is positioned above the form fields. The form itself is divided into two main sections: 'Data required' on the left and a right-hand section for additional details. The 'Data required' section contains fields for Client (Konnect Demo), Document No (SR00004), Invoice, Service Product, Business Partner (MECH TECH INDUSTRY TRICHY), User/Contact, Product (Plating Machine_Plating Machine), Maintenance Meter, Request Type (Warranty), and Product Status (Functioning Normally). The right-hand section includes Organization (Manufacturing Discrete), Document Type (Konnect Service Management), Project, Invoice Partner, Partner Location (Madurai), Priority, Attribute Set Instance, Start No (100), Current No, Requested By, Requester Contact, Date Required (01/12/2023), and a checkbox for 'Without Invoice'. A context menu is open over the 'Product' field, showing options: 'Process Now', 'Not Posted', 'Product_Search', and 'Document Action'.

Service Request
Data required

Client Konnect Demo

Document No SR00004

Invoice

Service Product

Business Partner MECH TECH INDUSTRY TRICHY

User/Contact

Product Plating Machine_Plating Machine

Maintenance Meter

Request Type Warranty

Product Status Functioning Normally

Service Request Date 31/03/2023 4:22:58 PM

Organization Manufacturing Discrete

Document Type Konnect Service Management

Project

Invoice Partner

Partner Location Madurai

Priority

Attribute Set Instance ---

Start No 100

Current No

Requested By

Requester Contact

Date Required 01/12/2023

☐ Without Invoice

Process Now
Not Posted
Product_Search
Document Action

1) Product search -