

# History

The screenshot displays the 'History' subtab of the KCONNECT ANALYTICS application. The interface includes a top navigation bar with the logo, a search bar, and user information. Below the navigation bar is a breadcrumb trail: 'Service Request > History'. The main content area is divided into two columns. The left column contains details for 'Service Order 800129\_-1', including the date '27/08/2019 3:49:57 PM', document number '800129', name, status 'Closed', invoice 'New-1000016\_27/08/2019\_900.00', and request status 'Awaiting Closure(Feedback)'. The right column contains details for 'Service Request 1000004\_PAG Industries', including document type 'Service Visit/Estimate', type of order 'Estimate/Visit', product status 'Functioning Normally', AMC status 'AMC awaiting Payment', and warranty status 'Out of Warranty'. A footer message reads 'Activate Windows Go to Settings to activate Windows.'

|   |                               |                 |                        |
|---|-------------------------------|-----------------|------------------------|
| Service Order   | 800129_-1                     | Service Request | 1000004_PAG Industries |
| Service Order Date  | 27/08/2019 3:49:57 PM         | Document Type   | Service Visit/Estimate |
| Document No   | 800129                        | Type of Order   | Estimate/Visit         |
| Name  |                               | Product Status  | Functioning Normally   |
| <input checked="" type="checkbox"/> Paid  |                               | AMC Status      | AMC awaiting Payment   |
| Document Status   | Closed                        | Warranty Status | Out of Warranty        |
| Invoice   | New-1000016_27/08/2019_900.00 |                 |                        |
| <input checked="" type="checkbox"/> Processed <input type="checkbox"/> Approved |                               |                 |                        |
| Request Status  | Awaiting Closure(Feedback)    |                 |                        |

This subtab is used for viewing purpose. Here system displays the service history for the selected service Request.

Revision #2

Created Fri, Apr 24, 2020 3:30 PM

Updated Sun, Aug 13, 2023 12:51 PM