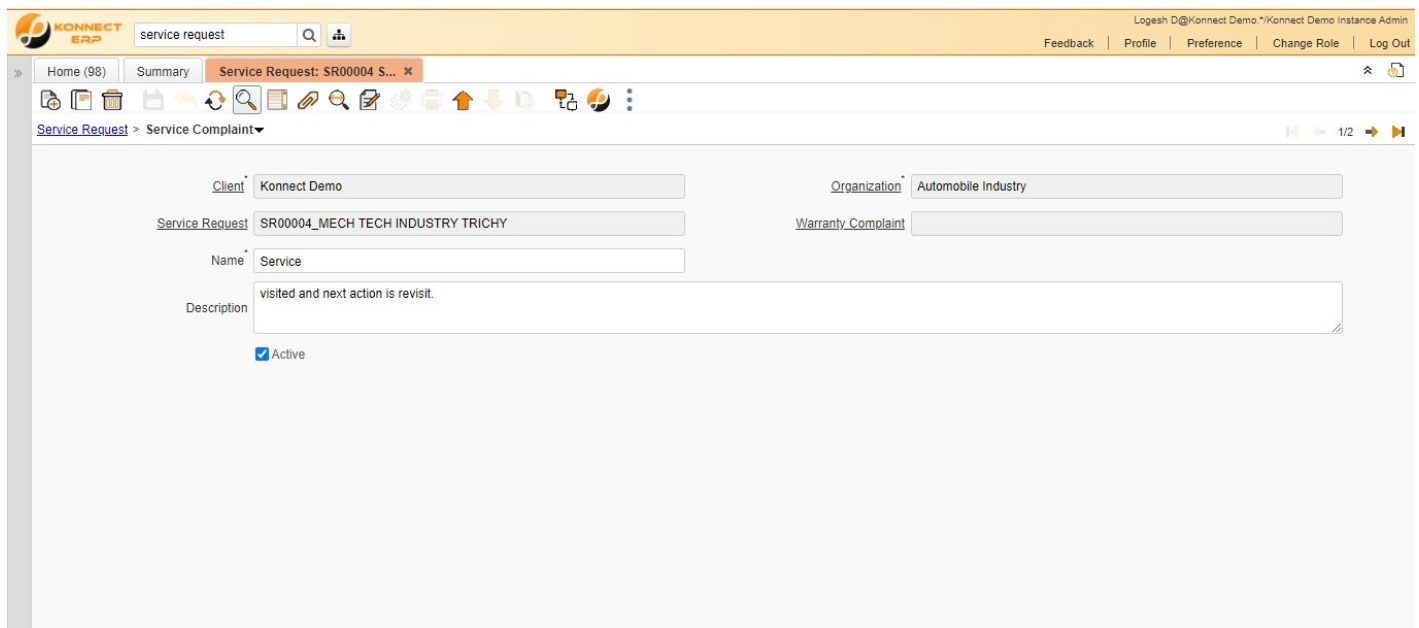


Service complaint



The screenshot shows the Konnect ERP interface for a Service Request. The top navigation bar includes the Konnect ERP logo, a search bar with 'service request', and user information: Logesh D@Konnect Demo, Konnect Demo Instance Admin, with links for Feedback, Profile, Preference, Change Role, and Log Out. The breadcrumb trail is 'Home (98) > Summary > Service Request: SR00004 S...'. The form fields are as follows:

Field	Value
Client	Konnect Demo
Organization	Automobile Industry
Service Request	SR00004_MECH TECH INDUSTRY TRICHY
Warranty Complaint	
Name	Service
Description	visited and next action is revisit.
Active	<input checked="" type="checkbox"/>

Critical fields:

- 1) Name - It is used to mention service visit in this field
- 2) Description - It is used to mention service visit details

Critical & onetime setup fields:

Non-critical fields:

- 1) warranty complaint - This field used to mention the warranty complaint classification

Serial number/Lot number (ASI):

NA

Zoom conditions:

Customization:

Revision #3

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