

Service complaint

The screenshot shows the KCONNECT ERP interface for a Service Request. The form is titled "Service Request: SR00004 S..." and is currently in the "Summary" view. The form fields are as follows:

Client	Konnect Demo	Organization	Automobile Industry
Service Request	SR00004_MECH TECH INDUSTRY TRICHY	Warranty Complaint	
Name	Service		
Description	visited and next action is revisit.		
Active	<input checked="" type="checkbox"/>		

Critical fields:

- 1) Name - It is used to mention service visit in this field
- 2) Description - It is used to mention service visit details

Critical & onetime setup fields:

Non-critical fields:

- 1) warranty complaint - This field used to mention the warranty complaint classification

Serial number/Lot number (ASI):

NA

Zoom conditions:

Customization:

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