

# Service Person

The screenshot displays the 'Service Person' form within the Konnect Analytics application. The form is titled 'Service Request: 1000004' and is located under the 'Summary' tab. The form fields are as follows:

Field	Value
Client	Konnect Demo
Organization	Manufacturing Discrete
Service Request	1000004_PAG Industries
Start Date	27/08/2019 1:52:00 PM
End Date	27/08/2019 6:00:00 PM
Service Person	Danial
Activity Master	Break Down Service
Duration	2
Duration Unit	Hour

The interface includes a top navigation bar with the Konnect Analytics logo, a search bar, and user information (dineshrajs@Konnect Demo \*/Konnect Demo Admin). The main content area has a breadcrumb trail: Service Request > Service Person. A 'Data requested' label is visible on the left. An 'Activate Windows' watermark is present in the bottom right corner.

## Critical Fields:

- 1) Start Date- The service In charge or Supervisor have to select the start date when the service person needs to attend the break down.
- 2) End Date-The service In charge or Supervisor have to select the End date when the service person needs to complete the break down.
- 3) Service Person- Assign one are multiple service person who are going to attend the service request.
- 4) Activity Master- List of activities will be displayed from the activity master.User have to select the activity based on the problem.System will automatically display the duration from the Activity Master.

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## Critical & onetime setup fields:

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## **Non-Critical Fields:**

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## **Serial number/Lot number (ASI):**

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## **Zoom conditions:**

## **Customization:**

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