

# Service Person

The screenshot shows the 'Service Request' form in the KONECT ANALYTICS application. The form is titled 'Service Request: 1000004' and is located under the 'Service Request' menu. The form contains several fields for data entry:

- Client:** Konnect Demo
- Organization:** Manufacturing Discrete
- Service Request:** 1000004\_PAG Industries
- Start Date:** 27/08/2019 1:52:00 PM
- End Date:** 27/08/2019 6:00:00 PM
- Service Person:** Danial
- Activity Master:** Break Down Service
- Duration:** 2
- Duration Unit:** Hour

The form also includes a 'Data requested' section and a 'Feedback' button. The user is logged in as 'dineshr.s@Konnect Demo \*/Konnect Demo Admin'.

## Critical Fields:

- 1) Start Date- The service In charge or Supervisor have to select the start date when the service person needs to attend the break down.
- 2) End Date-The service In charge or Supervisor have to select the End date when the service person needs to complete the break down.
- 3) Service Person- Assign one are multiple service person who are going to attend the service request.
- 4) Activity Master- List of activities will be displayed from the activity master.User have to select the activity based on the problem.System will automatically display the duration from the Activity Master.

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## Critical & onetime setup fields:

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## **Non-Critical Fields:**

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## **Serial number/Lot number (ASI):**

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## **Zoom conditions:**

## **Customization:**

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