

Vendor Return Request

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Introduction

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A return merchandise authorization (RMA) is a part of the process of returning a product to receive a refund, replacement, or repair during the product's warranty period. Both parties can decide how to deal with it, which could be refund, replacement or repair

Business Example

If the customer finds a product to be defective after a quality inspection or material receipt transaction, a vendor return request is made.

Tabs

Tabs

Vendor RMA Header

Home (63) Summary *Vendor Return Request x

Vendor RMA

Inserted

Client: Konnect Demo Organization: []

Document No: []

Name: []

Description: []

Comment/Help: []

Document Type: [] RMA Type: []

Receipt: [] Business Partner: []

Company Agent: [] Amount: 0.00

Status: Document Status: Drafted Document Action

Create lines from

RMA Line RMA Tax

0 Records

Organization	RMA	Line	Active	Description	Receipt Line	Product	Charge
0 Records							

Critical Fields

1. Name: This field contains the Vendor RMA name, as entered by the user accordingly.
2. RMA Type: To select RMA Type Which is master data
3. Receipt: This field is used to select receipt details for which user wants to raise return request
4. Company Agent: Used to select company agent details

Critical & one-time setup fields

1. Organization: This field is used to choose the organization where this document will be presented to.
2. Document Type: This Field is used to select the type of document that you are going to process

Non-Critical Fields

1. Description: Use to note specifics and describe any info Which is requiered with this document
2. Comment/Help: Use to note Comments/Help item Which are requiered with this document
3. Create Lines From: RMA Line can be auto-generated using process Crate lines from

Tabs

RMA Line

Home (63) Summary *Vendor Return Request: 100... x

Vendor RMA > RMA Line

Inserted

Client: Konnect Demo Organization: Manufacturing Discrete

RMA: 1000005 Line: 10

Active

Description:

Receipt Line:

Product:

Charge:

Quantity:

Amount:

Tax:

Line Amount: 0.00

Critical Fields

1. Receipt Line: This field is used to select receipt line details for which user wants to raise return request
2. Product: Product details which is to be return
3. Quantity: Quantity to return
4. Tax: Tax details. It is a master data

Non-Critical Fields

1. Description: Use to note specifics and describe any info Which is required with this document
2. Charge: To Select Charge applied to document. it is a master data
3. Amount: Amount

Tabs

RMA Tax

Home (63) Summary Vendor Return Request: 1000... ✕

Vendor RMA > RMA Tax

Data requested

Client

Organization

RMA

Tax

Tax Amount

Tax Provider

Tax base Amount

Price includes Tax

Once the user completes the RMA lines, Tax Details will appear automatically.

Document Actions

Validations

Save

1. System will check all mandatory fields.
-

Delete

1. System will delete the order and its historical details.

Actions

Document action complete

1. System will complete the document and keep ready for processing.
 2. Once document action is complete, all fields are updated in read-only.
-

Document action void/reverse correct actual

1. Void- system will reverse all the transaction data and change the document status to Void

Video

Video

Video

Preceding and Succeeding Window

Vendor Return Request Connected Window

Preceding Window

Succeeding Window

Return To Vendor :- [Return To Vendor](#)