

# Vendor Return Request

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# Introduction

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## **Introduction**

A return merchandise authorization (RMA) is a part of the process of returning a product to receive a refund, replacement, or repair during the product's warranty period. Both parties can decide how to deal with it, which could be refund, replacement or repair

## **Business Example**

If the customer finds a product to be defective after a quality inspection or material receipt transaction, a vendor return request is made.

# Tabs

# Vendor RMA Header

Home (63) Summary \*Vendor Return Request ✕

Vendor RMA

Inserted

Client: Konnect Demo Organization: [Redacted]

Document No: [Redacted]

Name: [Redacted]

Description: [Redacted]

Comment/Help: [Redacted]

Document Type: [Redacted] RMA Type: [Redacted]

Receipt: [Redacted] Business Partner: [Redacted]

Company Agent: [Redacted] Amount: 0.00

Status

Document Status: Drafted

Document Action

Create lines from

RMA Line RMA Tax

0 Records

Organization	RMA	Line	Active	Description	Receipt Line	Product	Charge
0 Records							

## Critical Fields

1. Name: This field contains the Vendor RMA name, as entered by the user accordingly.
2. RMA Type: To select RMA Type Which is master data
3. Receipt: This field is used to select receipt details for which user wants to raise return request
4. Company Agent: Used to select company agent details

## Critical & one-time setup fields

1. Organization: This field is used to choose the organization where this document will be presented to.
2. Document Type: This Field is used to select the type of document that you are going to process

## **Non-Critical Fields**

1. Description: Use to note specifics and describe any info Which is requiered with this document
2. Comment/Help: Use to note Comments/Help item Which are requiered with this document
3. Create Lines From: RMA Line can be auto-generated using process Crate lines from

# RMA Line

Home (63) Summary \*Vendor Return Request: 100... x

Vendor RMA > RMA Line

Inserted

Client \* Connect Demo Organization \* Manufacturing Discrete

RMA \* 1000005 Line 10

☒ Active

Description

Receipt Line

Product

Quantity

Charge

Amount

Tax

Line Amount 0.00

## Critical Fields

1. Receipt Line: This field is used to select receipt line details for which user wants to raise return request
2. Product: Product details which is to be return
3. Quantity: Quantity to return
4. Tax: Tax details. It is a master data

## Non-Critical Fields

1. Description: Use to note specifics and describe any info Which is required with this document
2. Charge: To Select Charge applied to document. it is a master data
3. Amount: Amount

## Tabs

# RMA Tax

Home (63)

Summary

Vendor Return Request: 1000... ✕

Vendor RMA > RMA Tax▼

0/0

Data requiered

Client\*

Organization\*

RMA\*

Tax\*

Tax Amount\*

Tax Provider

Tax base Amount\*

☐ Price includes Tax

Once the user completes the RMA lines, Tax Details will appear automatically.



# Document Actions

# Validations

## **Save**

1. System will check all mandatory fields.
- 

## **Delete**

1. System will delete the order and its historical details.

# Actions

## **Document action complete**

1. System will complete the document and keep ready for processing.
  2. Once document action is complete, all fields are updated in read-only.
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## **Document action void/reverse correct actual**

1. Void- system will reverse all the transaction data and change the document status to Void

# Video

Video

# Video

# Preceding and Succeeding Window

Preceding and Succeeding Window

# Vendor Return Request Connected Window

## **Preceding Window**

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## **Succeeding Window**

Return To Vendor :- [Return To Vendor](#)